



**Berger Paints India Limited**  
**Shareholder's Satisfaction Survey**

Dear Sir/ Madam,

At Berger Paints India Limited ("Company"), it has been our constant endeavour to improve the shareholder service standards. In order to help us further upgrade these standards, we request you to spare some time to fill up the feedback form below and submit.

Name of Sole/First holder :  
Folio No./DP Id & Client Id :  
Email Id :  
Contact Number :  
PAN (Permanent Account Number) :  
Any other detail you want to mention :

Please rate our service in the following areas on a 1-3 point scale.

**1- Very Good    2-Satisfactory    3-Needs Improvement**

S.No	Area of Service	Rating		
1	Time taken to resolve a query. Time starts from the day of receipt at Company's / Company's Registrar and Share Transfer Agent (RTA) end from applicant's side	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>
2	Timely Receipt of Documents from Company/its RTA	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>
3	Quality and Content of Information provided to you	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>
4	Quality and content of "Investor Relations" section of the Company's website at <a href="https://www.bergerpaints.com/">https://www.bergerpaints.com/</a>	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>
5	Level of satisfaction after interacting with the Company/ Company's RTA	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>
6	Your experience while transacting with the Company and/or Company's RTA	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>

Do you have any grievance which has not been addressed so far:  YES                       No

If yes, please furnish details in brief at email id:consumerfeedback@bergerindia.com

Your suggestions and comments for improvement in our service, if any

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Date:

Place:

**Signature of Member**  
(Name & Address of Member)